



Privacy Notice

Who we are

This privacy notice covers all personal data this is gathered by the Royal Society for the Prevention of Cruelty to Animals Norwich & Mid Norfolk Branch, charity number 206629.

What personal information we collect about you

We may collect personal information about you, when you:

- ask about our activities
- register with us for information
- use our veterinary services
- sign up for publications or newsletters
- volunteer or fundraise for us
- pledge or make a donation or sign up for an event
- become involved in one of our campaigns
- adopt or foster an animal from us
- contact us via telephone, letter, online, text or otherwise provide us with your personal information.

This can include information such as your name, communication preferences, e-mail address, postal address, IP address, telephone numbers, date of birth or bank account details so we can process donations, or tax status to assist us claiming gift aid.

We will only collect sensitive personal data with the supporters consent, and clear notices will be provided on applications for events and other relevant forms and communications, so you know what information we need and why we need it.

Children and vulnerable persons

We are committed to protecting the safety and privacy of children and vulnerable people and place great importance on this.

Our competitions and fundraising events may request specific information about the age of participants. Where appropriate we will seek the consent from a parent, guardian or carer before collecting information about young people under 16

Telling us when things change

You can help us keep our records up to date by telling us when your contact details and other personal information changes, using the details on the left to do so. You can also change your mind at any time about how we contact you or ask us to stop contacting you altogether.

If you tell us that you no longer want to receive further contact from us and you are on our supporter database, it may take a short while before our communications stop altogether. We will keep the information we hold on you and add you to our suppression lists to ensure that you do not receive unwanted materials in the future.

Access to your information and correction

We want to make sure that your personal information is accurate and up to date. You have the right to see information contained in personal data we hold about you. If you would like to receive some or all of your personal information (called a Subject Access Request), please contact us using the details to the left.

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